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#### LETTER OF ACCEPTANCE (LoA) No: 116/LoA/djk/II/2024

Dengan ini, Pengelola Didaktika: Jurnal Kependidikan menyatakan bahwa naskah:

Judul	:	THE STUDENTS' AND THE LECTURERS' PERSPECTIVES TOWARDS ONLINE LEARNING FOR TRANSLATION COURSE DURING THE PANDEMIC COVID-19
Penulis	:	GUNAWAN TAMBUNSARIBU, MASDA SURTI SIMATUPANG
Afiliasi/institusi	:	UNIVERSITAS KRISTEN INDONESIA, INDONESIA
Email Corespondence	:	gunawan.tambunsaribu@uki.ac.id
ID Submission	:	396

Telah memenuhi kriteria publikasi di Didaktika: Jurnal Kependidikan dan dapat kami terima sebagai bahan naskah untuk Penerbitan Volume 13 Nomor 2 Mei 2024. Untuk menghindari adanya duplikasi terbitan dan pelanggaran etika publikasi ilmiah terbitan berkala, kami berharap agar naskah/artikel tersebut tidak dikirimkan dan dipublikasikan ke penerbit/jurnal lain.

Demikian LoA ini diberikan untuik dipergunakan sebagaimana mestinya.

Gowa, 15 Februari 2024 Editor In Chief,



Dr. Firman, S.Pd., M.Pd.



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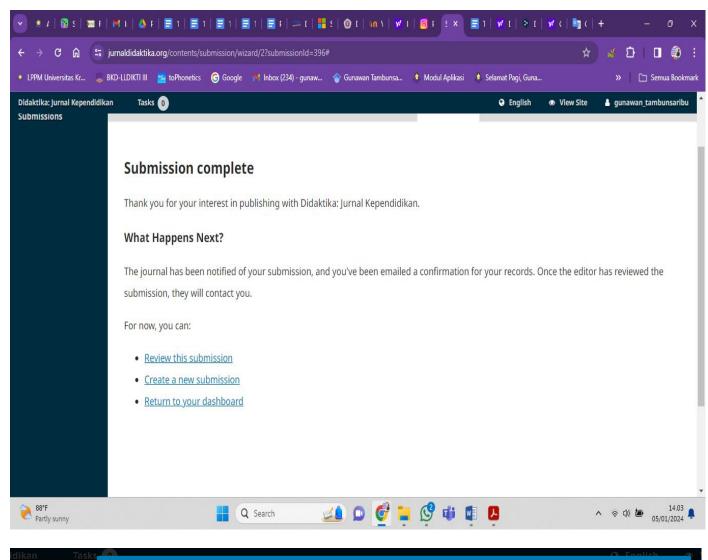
#### Title of Article submitted:

The students' and the Lecturers' Perspectives towards Online Learning for Translation Course during the Pandemic Covid-19

- Author 1 : Gunawan Tambunsaribu
- Author 2 : Masda Surti Simatupang
- Institution : Universitas Kristen Indonesia, Indonesia
- Emails : gunawan.tambunsaribu@uki.ac.id; masdasimatupang@uki.ac.id

#### **SUBMISSION STEPS**

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Syifa Rahmah <rahmahsyifa886@gmail.com> Sel 02/04/2024 16.23 Kepada:Gunawan Tambunsaribu <gunawan.tambunsaribu@uki.ac.id>

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#### Kpd. Yth. Bapak **Gunawan Tambunsaribu**

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Tempat

Berikut kami sampaikan hasil review dari para reviewer atas artikel Bapak yang berjudul "THE STUDENTS' PERSPECTIVES TOWARDS ONLINE LEARNING FOR TRANSLATION COURSE DURING THE PANDEMIC COVID-19".

Kami menunggu hasil perbaikan dari Bapak sesuai dengan komentar perbaikan dari para reviewer dalam naskah (terlampir) paling lambat tanggal 29 April 2024.

Atas perhatian dan kerjasamanya, kami ucapkan terima kasih.

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#### The students' and the Lecturers' Perspectives towards Online Learning for Translation Course during the Pandemic Covid-19

#### Abstract

Online learning is a learning process that replaces traditional face-to-face classes with distance classes. This research aims to find out the problems encountered by the students as well as the lecturers in the Translation course during the Pandemic Covid-19 and also to find out the solutions that both the students and the lecturers suggest for a better method in conducting online classes of Translation course. This research uses a descriptive qualitative research method. The data are taken from the interview session and the questionnaires. The respondents are the students and lecturers of Translation courses at Universitas Kristen Indonesia and Universitas Gunadarma. The data were categorized into two main categories namely students' and lecturers' problems and the students' and lecturers' suggested solutions. The data were analyzed using thematic analysis. There are some solutions that the students and the lecturers suggested for a better method of conducting online classes of Translation courses such as suggestions for conducting classes asynchronously, suggestions for completed and detailed instruction for doing assignments, and utilizing a WhatsApp group for sharing, emphasizing the lesson more on on "problem-solving learning", fast responses and feedback as well as suggestions to the student's work, and other solutions. It can be concluded that the online teaching and learning process can be helpful as well as effective for the students as long as the learning methods are suitable and compatible with the students. This research is hoped to give some insight for students as well as the lecturers especially those who teach some courses that need specific learning methods for students.

Keywords: online learning, translation course, problems and solution, teaching-learning process

#### Introduction

This research is considered very important by the author to provide deeper knowledge to people around the world, especially students in Indonesia about the phenomenon of online learning. Online learning methods organized by almost all educational institutions around the world raise serious problems for all parties, especially for students in higher education. In this regard, the researcher wants to collect various problems encountered by students who were learning Translation courses via online during the Pandemic Covid-19. The researchers also want to provide information about what the students, as well as the lecturers, suggest for a better method of teaching and learning Translation courses conducted online in the future. The researchers hope that the findings of this study will be used as beneficial information for the instructors as well as for the students in the learning process of

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 Summarize the main findings succinctly, such as ide ntifying key challenges in communication and time m anagement faced by participants, with suggested solu tions including the implementation of asynchronous c lasses and more comprehensive instructions for assig nments.

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Provide reasons why this research is important, i.e., to fill the knowledge gap regarding the effectiveness of online learning methods in the context of Translation courses during the pandemic.

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Translation courses in the future. The finding of this study will also be considered beneficial to all teachers generally as information to them on how to develop and improve their teaching methods related to the big changes happening after the Covid19. The results of this study are also expected to be valuable information for students in general so they can overcome their problems in other online classes. The results of this study will certainly share some insightful knowledge and understanding with the readers, especially for the students especially for them who are learning Translation courses in higher education.

This research wants to find out the students' and the lecturers' perspectives regarding the learning methods of lectures for teaching Translation courses after the pandemic Covid19. In online learning systems during the pandemic Covid19, there are some barriers encountered by most of students around the world. The barriers experienced by the students towards the online learning method regarding to online learning platforms that have an unappealing interface for the students. In addition, the majority of students could not access a stable internet connection and they also had some financial constraints (Prasetyanto at. al., 2022). In the online learning process, there are some problems that students and the lecturers faced. The problems related to technological devices, students' financial problems, learning resources, educators' skills, students' enthusiasm problems and the other problems related to the learning process in online class (Baticulon et. al., 2021). This research is hoped to give some insight for students as well as the lecturers especially those who teach some courses that need specific learning methods for students so that the students achive the learning outcomes such as Translation course. Teaching translation using online method affects the students' ability to undertand the materials given by the lecturers.

According to Wilde and Hsu (2019) in conducting online teaching and learning process, the students, as well as the teachers, are physically distant from each other. They need technological devices to interact and facilitate them to share the learning materials like in a traditional class (Bower et al., 2017; Gonzalez et al., 2020). Based on the interview session to some of the students as well as the lectures of Translation course recently, most of the respondents experienced some problems in the Translation course which was conducted online. One of the problems is related to the short time given for the students for doing the translation assignments. Both the students and the lectures have the same problems related to the internet connection in the process of online learning. Since some of them lived in remote area, they used to have internet connection problem (Prasetyanto et.all., 2022; Nae, 2020; Dutta, 2020; Tay et. all., 2021). Regarding to the similar problems ecountered by most of the students in online class, it will be beneficial for teachers to find out solutios to the problems especially for creating effective methods for teaching the courses they are teaching.

There are two problems that emerge in this research, they are 1) what were the problems encountered by the students as well as the lecturers in the Translation course conducted online during the Pandemic Covid-19?; and 2) what solution do the students and the lecturers suggest for a better method in conducting online classes of Translation course? Based on the research problems mentioned above, the aims of this research are 1) to find out the problems encountered by the students as well as the lecturers in the Translation course conducted

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online during the Pandemic Covid-19; and 2) to find out the solutions that both the students and the lecturers suggest for a better method in conducting online classes of Translation course.

This research is hoped to give some insight for students as well as the lecturers especially those who teach some courses that need specific learning methods for students so that the students achive the learning outcomes such as Translation course. Teaching translation using online method affects the students' ability to undertand the materials given by the lecturers.

#### Method

This research uses a descriptive qualitative research method. This research describes two main things namely the problems encountered by students in higher education in learning Translation course online during during the Pandemic Covid-19 and the teaching methods suggested by the students for their lecturers regarding to the teaching methods for teaching them Translation course online.

The data are taken from the interview session and the questionaires. The respondents are from the students and lecturers of Translation courses in Universitas Kristen Indoensia and Universitas Gunadarma. There are 50 respondents who fulfilled the questionaires given by the researchers. The data were gathered in the file of word document. Then the data were coded line-by-line. In collecting the data of this research, the researchers conducted some steps. First, the researchers interviewed the respondents (both the lectures and the students in the online Translation courses regarding to their perpective in teaching-learning process during the Pandemic Covid19. The second, the researchers asked them to fill the online questionaries using Google form related to their experiences in learning translation conducted online. The last step for gatahering the research data, the researcher. The questionaries were about the students' and the lecturers' problems and the solutions they suggested in running the Translation course online. After all the completed questionaires were collected, then the researchers used line-by-line coding to get main data.

For the data analysis, the data were categorized in two main categories namely students' and lecturers' problems and the students' and lecturers' suggested solusion. The data were analyzed using thematic analysis. Based on the research title, the researcher analyzed the data according to the problems and the solutions in the online learning of Translation course during and after the Pandemic Covid19. Then, the researchers. The last step, the researchers will complete writing the article so that it can be submitted to be published in academic journals.

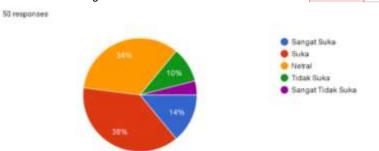
This research wants to find out the problems encountered by students in higher education in learning Translation course online during during the Pandemic Covid-19 and to find out what the students suggest for their lecturers regarding to the teaching methods for teaching them Translation course online. The author hopes that the findings of this study can be as an important information for instrutors or teachers especially those who teach Translation Vol. xx, No. x, xxxxxx 2023 ISSN 2302-1330 | e ISSN: 2745-4312

course. The finding of this study will also be beneficial to all teachers in general as an information the them how to develop and improve their teaching methods related to the big changes happening after the Covid19 spread. The results of this study are also expected to be valuable information for the students in general as an information about some problems encountered by some students in Indonesia regarding to the online learning during pandemic Covid19. The results of this study will certainly share some knowledge and understanding to the readers especially for the students who are learning Translation courses in higher eduation about the students' problems and that students' suggection to their instructors to meet the students expectations in the learning process.

#### Results

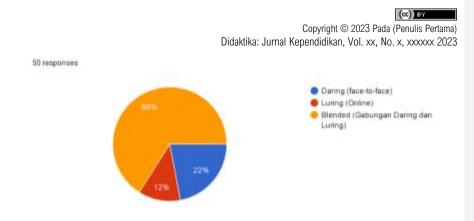
#### Students' Perspective in Online Class

As many as 52 percent of the respondents stated that they liked online learning for translation course. It shows that the students in Translation course prefer learning Translation using online rather than offline. They mentioned that they did not have much time to do the translation practice if they were only given one and a half hours in a meeting for Translation course. The chart below is the result of the survey result from the 50 respondents who have been learning Translation course conducted both offline and online.



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The students suggested that they can learn Translation course in the incoming semesters by using blended learning method. They stated that they needed much time to do the translation practice. They hope by using blended learning method, they can have enough time to do the translation practice as they have to consult with the dictionaries and many other methods to make their translation result be better. The chart below is the survey result from the from the 50 respondents who were asked about their preference in the method of learning Translation course.



#### The problems encountered by the students and the lecturers

The following are some of the problems experienced by lecturers in the process of providing materials to students in the Translation class, namely:

- 1. Lecturers need a long time to check each student's assignment (translation) one by one. In addition to checking the students' assignments, the lecturer also has to give feedback and suggestions for improvement to each student's assignments.
- Lecturers cannot explain in detail about each category of translation inaccuracies made by all students,
- Lecturers feel burdened because the explanations they give to each student through the form of comments in student assignments are often not fully understood by most students.

The following are some of the problems experienced by students in the process of receiving lessons from lecturers in translation classes, namely:

- 1. They are less interested in learning and discussing in online lectures;
- They do not get a quick response from the lecturer if there are lecture materials that they do not understand,
- They use shortcuts to do translation assignments by using online translation applications such as Google Translate without doing any editing before submitting it to the lecturer.
- 4. They felt that the lecturer did not give a detailed explanation of their translation work.

#### The solutions that the students and the lecturers suggest

There are some responses and suggestions from students to lecturers in teaching translation so that students can overcome the problems they face in translation classes held online. In the interview session, the students said that they prefer asynchronous learning but the lectures are still guided by the lecturer through WhatsApp groups. In addition, the discussion session where they correct each other's assignments gives them more knowledge

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than just receiving input from the lecturer. The students suggested that translation learning should emphasize more on "problem-solving learning" which means that students are assigned to translate and lecturers provide feedback and suggestions on students' translations that are still inaccurate or less accurate.

There are also some feedback and suggestions from lecturers to students and also to the process of teaching Translation in online classes. The lecturers said that students can use Google Translate or any translation application but students still have to do the editing first. After the self-editing process, students can also ask fellow students to provide feedback and comments on their translation before submitting it to the lecturer. This is very helpful for lecturers in managing the class and fostering students' interest in translation classes. The lecturers said that they would be happy if the students actively asked and shared about the problems, they faced during the translation course so that the lecturers could provide feedback and suggestions that helped the students overcome the problems they faced. Asynchronous teaching methods will also give lecturers additional methods in delivering material to students, especially in doing translation assignments that require a long time in the process.

There are several solutions offered by the lecturer to solve the problems experienced by the students in the online Translation class, including:

- 1. Students are free to choose the text to be translated;
- Discussion sessions can be done through the WhatsApp group application so that discussion sessions can be done at any time without being fixated on the lecture schedule;
- Using asynchronous methods in delivering lecture materials to students. Students can access learning videos that have been prepared by lecturers through social media such as YouTube, twitter, facebook, and other social media; and
- 4. Students are given assignments to provide opinions, comments, and input on other students' assignments with the aim that students are active in discussion sessions.

#### Discussion

The findings of this research mentioned that most of the students who were learning Translation course prefer online learning than offline learning. Since translation pratice takes much time in the finding the accurate meaning of the target language text from the source language text, the students feeling exhausted in doing the translation within only one and a half hour in a meeting. Even though the Translation course they have theory to be studied, they stated that it is better for them to read the theory by by themselves in asycnhronous mode class instead of only listening to the lecturer's explanation. It is better for them to read the theory by themselves then they can dicuss it later with the lecturer in the offline class. That is the reason most of the respondents prefers the blended learning method than full online learning method.

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#### Conclusion

The online teaching and learning process can be helpful as well as effective for the students as long as the learning methods are suitable and compatible to the students. The outcome of this research is that this research will be published in international journal so that the readers aroud the world will get information or knowledge related to various phenomena in online teaching-learning process occurred during pandemic covid19 especially for the students who are learning Translation course.

#### Acknowledgment

First, the author would like to thank Universitas Kristen Indonesia especially English Literature Department for supporting me to conduct this research. Secondly, the author would like to thank all the students who had given their support as respondents in this research. At last, the author would like to thank all his co-workers, and lecturers in English Literature Department, who supported the author in finishing this research.

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#### Abstract

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2. Summarize the main findings succinctly, such as ide ntifying key challenges in communication and time m anagement faced by participants, with suggested solu tions including the implementation of asynchronous c lasses and more comprehensive instructions for assig nments.

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Provide reasons why this research is important, i.e., to fill the knowledge gap regarding the effectiveness of online learning methods in the context of Translation courses during the pandemic.

**Commented** [3R2]: The Pandemic Covid-19, which outbroke in early of 2020, made some changes in the learning process. Before the Covid19 pandemic, most of classes in many universities in Indonesia were conducted offline (traditional class). Many students as well as educators had to do online teaching-learning due to the government policies for the society to not conducting any face-to-face classes in order to prevent the spread of Corona Virus. Thus, all the students were studying via online. Both the educators and the students experienced the changes in the learning modes from traditional class changed into online classes. Many students and eductors realized that that online learning is effective for them to fulfill the learning outcomes. They said that they had more time to read the material and to complete the exercises/assigments given by the teachers/lecturers without any punctual schedule such in the offline class. They also can study at anywhere, not always going to the classroom with a limited time. Some educators also say that online learning method gives them much time to give feedback in the students assignment because the offline class has a limited time (fixed hours) that make them have less time to do some other beneficial task in the learning process

In the early of 2023, many instituions (schools and universities) in many countries started to do face-to-face class again due to the decrease of corona virus spread. Some of the study program again conduct full offline classes. However, some of the students and the educators who had experieced the effectiveness of the online learning method

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Translation courses in the future. The finding of this study will also be considered beneficial to all teachers generally as information to them on how to develop and improve their teaching methods related to the big changes happening after the Covid19. The results of this study are also expected to be valuable information for students in general so they can overcome their problems in other online classes. The results of this study will certainly share some insightful knowledge and understanding with the readers, especially for the students especially for them who are learning Translation courses in higher education.

This research wants to find out the students' and the lecturers' perspectives regarding the learning methods of lectures for teaching Translation courses after the pandemic Covid19. In online learning systems during the pandemic Covid19, there are some barriers encountered by most of students around the world. The barriers experienced by the students towards the online learning method regarding to online learning platforms that have an unappealing interface for the students. In addition, the majority of students could not access a stable internet connection and they also had some financial constraints (Prasetyanto at. al., 2022). In the online learning process, there are some problems that students and the lecturers faced. The problems related to technological devices, students' financial problems, learning resources, educators' skills, students' enthusiasm problems and the other problems related to the learning process in online class (Baticulon et. al., 2021). This research is hoped to give some insight for students as well as the lecturers especially those who teach some courses that need specific learning methods for students so that the students achive the learning outcomes such as Translation course. Teaching translation using online method affects the students' ability to undertand the materials given by the lecturers.

According to Wilde and Hsu (2019) in conducting online teaching and learning process, the students, as well as the teachers, are physically distant from each other. They need technological devices to interact and facilitate them to share the learning materials like in a traditional class (Bower et al., 2017; Gonzalez et al., 2020). Based on the interview session to some of the students as well as the lectures of Translation course recently, most of the respondents experienced some problems in the Translation course which was conducted online. One of the problems is related to the short time given for the students for doing the translation assignments. Both the students and the lectures have the same problems related to the internet connection in the process of online learning. Since some of them lived in remote area, they used to have internet connection problem (Prasetyanto et.all., 2022; Nae, 2020; Dutta, 2020; Tay et. all., 2021). Regarding to the similar problems ecountered by most of the students in online class, it will be beneficial for teachers to find out solutios to the problems especially for creating effective methods for teaching the courses they are teaching.

There are two problems that emerge in this research, they are 1) what were the problems encountered by the students as well as the lecturers in the Translation course conducted online during the Pandemic Covid-19?; and 2) what solution do the students and the lecturers suggest for a better method in conducting online classes of Translation course? Based on the research problems mentioned above, the aims of this research are 1) to find out the problems encountered by the students as well as the lecturers in the Translation course conducted

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online during the Pandemic Covid-19; and 2) to find out the solutions that both the students and the lecturers suggest for a better method in conducting online classes of Translation course.

This research is hoped to give some insight for students as well as the lecturers especially those who teach some courses that need specific learning methods for students so that the students achive the learning outcomes such as Translation course. Teaching translation using online method affects the students' ability to undertand the materials given by the lecturers.

#### Method

This research uses a descriptive qualitative research method. This research describes two main things namely the problems encountered by students in higher education in learning Translation course online during during the Pandemic Covid-19 and the teaching methods suggested by the students for their lecturers regarding to the teaching methods for teaching them Translation course online.

The data are taken from the interview session and the questionaires. The respondents are from the students and lecturers of Translation courses in Universitas Kristen Indoensia and Universitas Gunadarma. There are 50 respondents who fulfilled the questionaires given by the researchers. The data were gathered in the file of word document. Then the data were coded line-by-line. In collecting the data of this research, the researchers conducted some steps. First, the researchers interviewed the respondents (both the lectures and the students in the online Translation courses regarding to their perpective in teaching-learning process during the Pandemic Covid19. The second, the researchers asked them to fill the online questionaries using Google form related to their experiences in learning translation conducted online. The last step for gatahering the research data, the researcher. The questionaries were about the students' and the lecturers' problems and the solutions they suggested in running the Translation course online. After all the completed questionaires were collected, then the researchers used line-by-line coding to get main data.

For the data analysis, the data were categorized in two main categories namely students' and lecturers' problems and the students' and lecturers' suggested solusion. The data were analyzed using thematic analysis. Based on the research title, the researcher analyzed the data according to the problems and the solutions in the online learning of Translation course during and after the Pandemic Covid19. Then, the researchers. The last step, the researchers will complete writing the article so that it can be submitted to be published in academic journals.

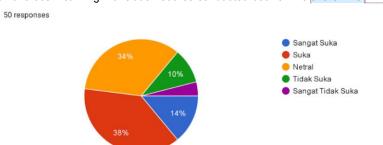
This research wants to find out the problems encountered by students in higher education in learning Translation course online during during the Pandemic Covid-19 and to find out what the students suggest for their lecturers regarding to the teaching methods for teaching them Translation course online. The author hopes that the findings of this study can be as an important information for instrutors or teachers especially those who teach Translation Vol. xx, No. x, xxxxxx 2023 ISSN 2302-1330 | e ISSN: 2745-4312

course. The finding of this study will also be beneficial to all teachers in general as an information the them how to develop and improve their teaching methods related to the big changes happening after the Covid19 spread. The results of this study are also expected to be valuable information for the students in general as an information about some problems encountered by some students in Indonesia regarding to the online learning during pandemic Covid19. The results of this study will certainly share some knowledge and understanding to the readers especially for the students who are learning Translation courses in higher eduation about the students' problems and that students' suggection to their instructors to meet the students expectations in the learning process.

#### Results

#### Students' Perspective in Online Class

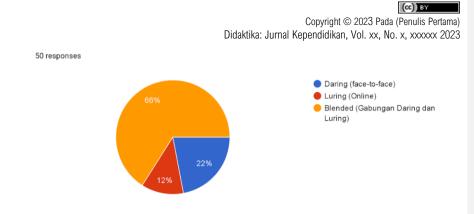
As many as 52 percent of the respondents stated that they liked online learning for translation course. It shows that the students in Translation course prefer learning Translation using online rather than offline. They mentioned that they did not have much time to do the translation practice if they were only given one and a half hours in a meeting for Translation course. The chart below is the result of the survey result from the 50 respondents who have been learning Translation course conducted both offline and online.



The students suggested that they can learn Translation course in the incoming semesters by using blended learning method. They stated that they needed much time to do the translation practice. They hope by using blended learning method, they can have enough time to do the translation practice as they have to consult with the dictionaries and many other methods to make their translation result be better. The chart below is the survey result from the from the 50 respondents who were asked about their preference in the method of learning Translation course.

**Commented [H14]:** give a description of the image according to the template

**Commented [5R4]:** The graph above shows the preference chosen by the stundents who were taking Translation course for the best learning method in running the Translation course. From 50 respondents, more than 50% of the respondents chose online learning method as the best method for learning Translation course. This reveals that a full traditional classes are not suitable anymore at this era to teach some courses because of the development of high technology devices for learning.



#### The problems encountered by the students and the lecturers

The following are some of the problems experienced by lecturers in the process of providing materials to students in the Translation class, namely:

- 1. Lecturers need a long time to check each student's assignment (translation) one by one. In addition to checking the students' assignments, the lecturer also has to give feedback and suggestions for improvement to each student's assignments.
- Lecturers cannot explain in detail about each category of translation inaccuracies made by all students,
- 3. Lecturers feel burdened because the explanations they give to each student through the form of comments in student assignments are often not fully understood by most students.

The following are some of the problems experienced by students in the process of receiving lessons from lecturers in translation classes, namely:

- 1. They are less interested in learning and discussing in online lectures;
- They do not get a quick response from the lecturer if there are lecture materials that they do not understand,
- 3. They use shortcuts to do translation assignments by using online translation applications such as Google Translate without doing any editing before submitting it to the lecturer.
- 4. They felt that the lecturer did not give a detailed explanation of their translation work.

#### The solutions that the students and the lecturers suggest

There are some responses and suggestions from students to lecturers in teaching translation so that students can overcome the problems they face in translation classes held online. In the interview session, the students said that they prefer asynchronous learning but the lectures are still guided by the lecturer through WhatsApp groups. In addition, the discussion session where they correct each other's assignments gives them more knowledge

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than just receiving input from the lecturer. The students suggested that translation learning should emphasize more on "problem-solving learning" which means that students are assigned to translate and lecturers provide feedback and suggestions on students' translations that are still inaccurate or less accurate.

There are also some feedback and suggestions from lecturers to students and also to the process of teaching Translation in online classes. The lecturers said that students can use Google Translate or any translation application but students still have to do the editing first. After the self-editing process, students can also ask fellow students to provide feedback and comments on their translation before submitting it to the lecturer. This is very helpful for lecturers in managing the class and fostering students' interest in translation classes. The lecturers said that they would be happy if the students actively asked and shared about the problems, they faced during the translation course so that the lecturers could provide feedback and suggestions that helped the students overcome the problems they faced. Asynchronous teaching methods will also give lecturers additional methods in delivering material to students, especially in doing translation assignments that require a long time in the process.

There are several solutions offered by the lecturer to solve the problems experienced by the students in the online Translation class, including:

- 1. Students are free to choose the text to be translated;
- Discussion sessions can be done through the WhatsApp group application so that discussion sessions can be done at any time without being fixated on the lecture schedule;
- Using asynchronous methods in delivering lecture materials to students. Students can access learning videos that have been prepared by lecturers through social media such as YouTube, twitter, facebook, and other social media; and
- 4. Students are given assignments to provide opinions, comments, and input on other students' assignments with the aim that students are active in discussion sessions.

#### Discussion

The findings of this research mentioned that most of the students who were learning Translation course prefer online learning than offline learning. Since translation pratice takes much time in the finding the accurate meaning of the target language text from the source language text, the students feeling exhausted in doing the translation within only one and a half hour in a meeting. Even though the Translation course they have theory to be studied, they stated that it is better for them to read the theory by by themselves in asycnhronous mode class instead of only listening to the lecturer's explanation. It is better for them to read the theory by themselves then they can dicuss it later with the lecturer in the offline class. That is the reason most of the respondents prefers the blended learning method than full online learning method.

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#### Conclusion

The online teaching and learning process can be helpful as well as effective for the students as long as the learning methods are suitable and compatible to the students. The outcome of this research is that this research will be published in international journal so that the readers aroud the world will get information or knowledge related to various phenomena in online teaching-learning process occurred during pandemic covid19 especially for the students who are learning Translation course. It is found that most of the students who were learning the Translation course prefer online learning rather than offline learning. Thus, the researchers suggest that it is better for the instructors to do some assessment first before deciding whether the learning method of his class use online or offline or mixed method (blended learning) to achieve the best learning outcome of the course he is teaching. This finding also suggest the heads of any head of study program to do some assessment for all courses offerred to the students related to the best learning modes used to teach the students based on the learning outcomes of each course. This assessment result will also be beneficial for the government in making policies in education field and in providing supported platforms used to the needs of each learning methods especial for online and blended learning methods.

#### Acknowledgment

First, the author would like to thank Universitas Kristen Indonesia especially English Literature Department for supporting me to conduct this research. Secondly, the author would like to thank all the students who had given their support as respondents in this research. At last, the author would like to thank all his co-workers, and lecturers in English Literature Department, who supported the author in finishing this research.

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**Commented [H16]:** Implications of the Research: Expand on the practical implications of your findings. Discuss how educators, institutions, and policymakers can use your research to improve online teaching and learning strategies. This could include recommendations for pedagogical approaches, technology use, or policy adjustments.

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# REVISION 2 Notification

#### **REVISI 2 - Notification**

**26 April** 2024

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# REVISION 2 SUBMISSION

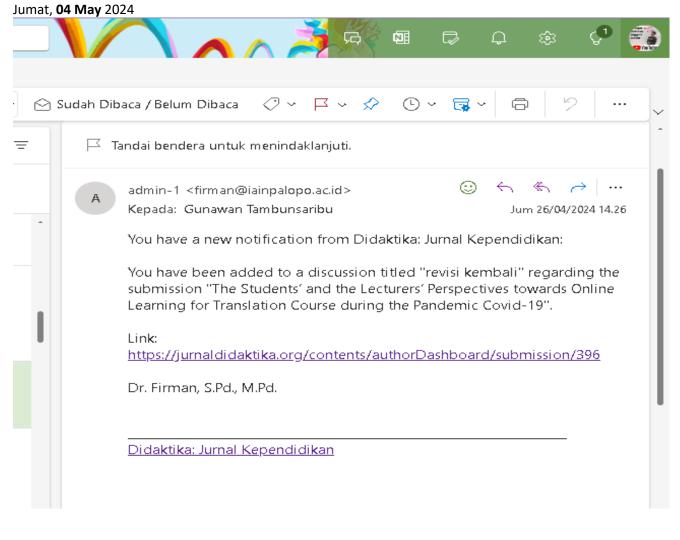
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### KONFIRMASI PUBLIKASI PAPER

#### KONFIRMASI PUBLIKASI PAPER

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#### FORM PENILAIAN NASKAH ARTIKEL

#### Didaktika: Jurnal Kependidikan

South Sulawesi Education Development (SSED) Jl. Makkarani Komp. Green Riyousa Blok E. No 12. A Gowa Sulawesi Selatan, Indonesia

#### Judul Artikel:

#### "THE STUDENTS' PERSPECTIVES TOWARDS ONLINE LEARNING FOR TRANSLATION COURSE DURING THE PANDEMIC COVID-19".

Penulis 1 & Afiliasi: Gunawan Tambunsaribu / Universitas Kristen Indonesia Penulis 2 & Afiliasi: Masda Surti Simatupang / Universitas Kristen Indonesia

Tanggal Penerimaan Naskah	: 5 Januari 2024
Tanggal Penerimaan Revisi Naskah	: 30 April 2024

#### HASIL PENILAIAN REDAKTUR JURNAL

No	Aspek Penilaian	Ya	Tidak
1	Judul artikel singkat, jelas, dan menggambarkan masalah penelitian.	~	
2	Abstrak memenuhi standar jurnal dan menggambarkan isi keseluruhan artikel.	~	
3	Kata kunci dirumuskan dengan tepat.	✓	
4	Metode penelitian sesuai dengan tujuan penelitian.	✓	
5	Analisis dilakukan secara kritis dan berdasarkan teori penunjang.	✓	
6	Kesimpulan dibuat berdasarkan masalah serta hasil penelitian.	$\checkmark$	
7	Hasil penelitian memberikan kontribusi dalam pengembangan ilmu dan pengetahuan sesuai dengan bidang ilmu penulis	~	
8	Lebih dari 70% daftar pustaka adalah terbitan 10 tahun terakhir dan merupakan hasil penelitian atau artikel dalam jurnal	•	
9	Daftar Pustaka merujuk pada isi naskah (bukan hanya sumber bacaan yang tidak dikutik dalama isi naskah)	✓	
10	Artikel tidak pernah dimuat pada media cetak (jurnal, prosiding) lain.	$\checkmark$	

**Rekomendasi Redaktur Jurnal:** Naskah dapat dimuat dengan terlenih dahulu direvisi oleh penulis sesuai dengan catatan perbaikan yang diberikan oleh para *peer reviewer*.

Redaktur Jurnal *ttd* DIDAKTIKA: Jurnal Pendidikan

### (Gunawan Tambunsaribu) The students' and the Lecturers' Perspectives towards Online Learning for Translation Course during the Pandemic Covid-19

by Sari Mentari Simanjuntak

Submission date: 30-Nov-2023 02:20PM (UTC+0700) Submission ID: 2240386204 File name: PAPER\_-\_Students\_Perspective\_in\_Translation\_-\_TURNITIN.doc (103.5K) Word count: 3724 Character count: 21222

#### The students' and the Lecturers' Perspectives towards Online Learning for Translation Course during the Pandemic Covid-19

Gunawan Tambunsaribu<sup>1</sup>, Masda Surti Simatupang<sup>2</sup> <sup>1,2</sup>Universitas Kristen Indonesia gunawan.tambunsaribu@uki.ac.id; masdasimatupang@uki.ac.id

#### Abstra

Online learning is a learning process that replaces traditional face-to-face classes with distance classes. This research aims to find out the problems encountered by the students as well as the lecturers in the Translation course during the Pandemic Covid-19 and also to find out the solutions that both the students and the lecturers ggest for a better method in conducting online classes of Translation course. This research uses a descriptive qualitative research method. The data are taken from the interview session and the questionnaires. The respondents are the students and lecturers of Translation courses at Universitas Kristen Indonesia and Universitas Gunadarma. The data were categorized into two main categories namely students' and lecturers' problems and the students' and lecturers' suggested solutions. The data were analyzed using thematic analysis. There are some solutions that the students and the lecturers suggested for a better method of conducting online classes of Translation courses such as suggestions for conducting classes asynchronously, suggestions for completed and detailed instruction for doing assignments, and utilizing a WhatsApp group for sharing, emphasizing the lesson more on on "problem-solving learning", fast responses and feedback as well as suggestims to the student's work, and other solutions. It can be concluded that the online teaching and learning process can be helpful as well as effective for the students as long as the learning methods are suitable and compatible with the students.

**Key Words:** online learning, translation course, problems and solution, teachinglearning process

#### INTRODUCTION

Since the Pandemic Covid19 spread in easy 2020, most countries have run their teaching-learning process online. Online learning is a learning process that replaces traditional farz-to-face classes with distance classes that we know today as "online learning". During the COVID-19 pandemic, learning classes from the most basic schools to higher education levels or universities have conducted distance learning. In online learning classes, learning is attended by teachers and students can be face-to-face in a synchronous mode. Synchronous mode means that students and teachers meet sce-to-face through the monitor screen of the technology device they are using at the same time. In addition to the synchronous mode, distance learning can also be done in asynchronous mode. Asynchronous mode means that students and teachers carry out the teaching and learning process and interact not at the same time and without face-to-face through a virtual screen. This research wants to find the students' perspective regarding the learning methods of lectures for teaching Translation courses after the pandemic Covid19. This research is hoped to give some insight for lecturers especially those who teach franslation courses that need specific learning methods for the students in order to achieve the learning outcomes for the Translation course.

#### **Background of Research**

This research is considered very important by the author to provide deeper knowledge to people around the world, especially students in Indonesia about the phenomenon of online learning. Online learning methods organized by almost all educational institutions around the world raise serious problems for all parties, especially for students in higher education. In this regard, the researcher wants to collect various problems encountered by students who were learning Translation courses via online during the Pandemic Covid-19. The researchers also want to provide information about what the students, as well as the lecturers, suggest for a better method of teaching and learning Translation courses conducted online in the future. The researchers hope that the findings of this study will be used as beneficial information for the instructors as well as for the students in the learning process of Translation courses in the future. The finding of this study will also be considered beneficial to all teachers generally as information to them on how to develop and improve their teaching methods related to the big changes happening after the Covid19. The results of this study are also expected to be valuable information for students in general so they can overcome their problems in other online classes. The results of this study will certainly share some insightful knowledge and understanding with the readers, especially for the students especially for them who are learning Translation courses in higher education.

This research wants to find out the students' and the lecturers' perspectives garding the learning methods of lectures for teaching Translation courses after the pandemic Covid19. In online learning systems during the pandemic Covid19, there are some barriers encountered by most of students around the world. The barriers experienced by the students towards the online learning method regarding to online learning platforms that have an unappealing interface for the students. In addition, the majority of students could not access a stable internet connection and they also had some financial constraints (**Prasetyanto at. al., 2022**). In the online learning process, there are some problems that students and the lecturers faced. The problems related to technological devices, students' financial problems, learning resources, educators' skills, students' enthusiasm problems and the other

problems related to the learning process in online class (Baticulon et. al., 2021). This research is hoped to give some insight for students as well as the lecturers especially those who teach some courses that need specific learning methods for students so that the students achive the learning outcomes such as Translation course. Teaching translation using online method affects the students' ability to undertand the materials given by the lecturers. According to Wilde and Hsu (2019) in conducting online teaching and learning process, the students, as well as the teachers, are physically distant from each other. They need technological devices to interact and fail itate them to share the learning materials like in a traditional class (Bower et al., 2017; Gonzalez et al., 2020). Based on the interview session to some of the students as well as the lectures of Translation course recently, most of the respondents experienced some problems in the Translation course which was conducted online. One of the problems is related to the short time given for the students for doing the translation assignments. Both the students and the lectures have the same problems related to the internet connection in the process of online learning. Since some of them lived in remote area, they used to have internet connection problem (Prasetyanto et.all., 2022; Nae, 2020; Dutta, 2020; Tay et. all., 2021). Regarding to the similar problems ecountered by most of the students in online class, it will be beneficial for teachers to find out solutios to the problems especially for creating effective methods for teaching the courses they are teaching.

#### **Research Problems**

There are two problems that emerge in this research, they are:

- 1. What were the problems encountered by the students as well as the lecturers in the Translation course conducted online during the Pandemic Covid-19?
- 2. What solution do the students and the lecturers suggest for a better method in conducting online classes of Translation course?

#### Research Aims

Based on the research problems mentioned above, the aims of this research are:

- To find out the problems encountered by the students as well as the lecturers in the Translation course conducted online during the Pandemic Covid-19; and
- 2. To find out the solutions that both the students and the lecturers suggest for a better method in conducting online classes of Translation course.

#### THEORETICAL REVIEW

#### **Online Learning**

Most universities nowadays have developed their learning method using the combination of online classes and traditional classes. During the pandemic Covid-19, almost all educational institutions performed their teaching and learning activities in online mode. H<sub>12</sub>hay & Newvine in Keengwe and Kidd (2010) in their research conducted in an American university stated the students signed in both traditional and online courses. They found that the students preferred taking online courses rather than traditional classes. People nowadays should think that the emergence of online learning is a good change in the academic field. Through online learning, anyone can do the learning the academic field. Through (Maeroff, 2003). In addition, it was found that online learning has been effective

in developing the students' learning outcomes, the student's attitudes toward learning, and the student's satisfaction with learning (**Palloff & Pratt, 2001**).

Due to the fact that online learning has been implemented globally in all countries since the outbreak of the Covid19 virus in early 2022. The use of technological devices is increasing from year to year. Online learning must use the methology used to be able to learn remotely. Online learning is in the form of auzi and video. Audio and video recordings can be played through technological devices such as televisions, laptops, computers, mobile phones, and other devices. Online learning can take the form of asynchronous and synchronous. Learning materials can be in the form of the web, multimedia, simulations, zames, and other forms of collaborative learning. Distance learning has replaced face-to-face learning with online learning. Face-to-face learning requires students and teachers to be physically present and interact actively in the learning process. On the other hand, distance learning does not require the physical presence of teachers and students in the classroom but only meets and interacts with the help of technological devices. Allen and Seaman in Hiltz & Turoff (2005) stated that "By 2004 at least two million higher-education students in the U.S. were engaged in distance education utilizing various ALN technologies where whole classes can engage in a continuous discourse and group project work independent of time place, and synchronous constraints of participation". It can be said that online learning is a learning process that replaces traditional face-to classes with distance classes that we know today as "online learning". During the Covid-19 pandemic, Education classes from the most basic schools to higher education levels or universities have conducted distance learning. In online learning classes, learning is attended by teachers and students can be face-to-face in a synchronous mode. Synchronous mode means that students and teachers meet fact-to-face through the monitor screen of the technology device they are using at the same time. In addition to the synchronous mode, distance learning can also be done in asynchronous mode. Asynchronous mode means than tudents and teachers carry out the teaching and learning process and interact not at the same time and without face-to-face through a virtual screen.

#### **Online Learning Barriers**

In online learning systems during the pandemic Covid19, there are some barriers encountered by students. The barriers experienced by the students towards the online learning method regarding to online learning platforms that have an unappealing interface for the students. In addition, the majority of students could not access a stable internet connection and they also had some financial constraints (Prasetyanto at. al., 2022). In the online learning process, there are some problems that students faced. The problems related to technological devices, students' financial problems, learning resources, educators' skills, and some problems derived from the students' living conditions (Baticulon et. al., 2021). Other barriers experienced by the students towards the online learning system ranged from the students' fears of using online platforms, students' emotional condition in facing online exams, and accessibility to technological devices (Tay et.al., 2021). In addition, the students' frustration in doing online assignments and the student's presence to attend the synchronous learning mode are also problems faced by students in

online learning (Dutta, 2020). In an online learning system, unclear instructions given by teachers, lack of technology hardware are an internet connection, and the ability to afford technological devices used in the online learning process affect the interest of students in the learning process (Hung et.al., 1003; Gayatri, 2020). The barriers such as the social distancing condition, low access to computers or tablets, the poor administration of the educational institutions, and low skills of teachers to substantially support the student's learning through the use of digital technology are also some barriers that students experienced in the online learning system (Nae, 2020).

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#### **RESEARCH METHODOLOGY**

#### **Research Method**

This research uses a descriptive qualitative research method. This research describes two main things namely the problems encountered by students in higher education in learning Translation course online during during the Pandemic Covid-19 and the teaching methods suggested by the students for their lecturers regarding to the teaching methods for teaching them Translation course online.

#### **Data Collection**

The data are taken from the interview session and the questionaires. The respondents are from the students and lecturers of Translation courses in Universitas Kristen Indoensia and Universitas Gunadarma. The data were gathered in the file of word document. Then the data were coded line-by-line. In collecting the data of this research, the researchers conducted some steps. First, the researchers interviewed the respondents (both the lectures and the students in the online Translation courses regarding to their perpective in teaching-learning process during the Pandemic Covid19. The second, the researchers asked them to fill the online questionaries using Google form related to their experiences in learning translation conducted online. The last step for gatahering the research data, the researcher. The questionaries were about the students' and the lecturers' problems and the solutions they suggested in running the Translation course online. After all the completed questionaires were collected, then the researchers used line-by-line coding to get main data.

#### Data Analysis

The data were categorized in two main categories namely *students* and *lecturers'* problems and the *students'* and *lecturers'* suggested solusion. The data were analyzed using thematic analysis. Based on the research title, the researcher analyzed the data according to the problems and the solutions in the online learning of Translation course during and after the Pandemic Covid19. Then, the researchers. The last step, the researchers will complete writing the article so that it can be submitted to be published in academic journals.

#### **Research Objectives**

This research wants to find out the problems encountered by students in higher education in learning Translation course online during during the Pandemic Covid-19 and to find out what the students suggest for their lecture is egarding to the teaching methods for teaching them Translation course online. The author

hopes that the findings of this study can be as an important information for instrutors or teachers especially those who teach Translation course. The finding of this study will also be beneficial to all teachers in general as an information the them how to develop and improve their teaching methods related to the big changes happening after the Covid19 spread. The results of this study are also expected to be valuable information for the students in general as an information about some problems encountered by some students in Indonesia regarding to the online learning during pandemic Covid19. The results of this study will certainly share some knowledge and understanding to the readers especially for the students who are learning Translation courses in higher eduation about the students' problems and that students' suggection to their instructors to meet the students expectations in the learning process.

#### FINDINGS AND DISCUSSION

A. The problems encountered by the students as well as the lecturers in the Translation course conducted online during the Pandemic Covid-19.

The following are some of the problems experienced by lecturers in the process of providing materials to students in the Translation class, namely:

- 1. Lecturers need a long time to check each student's assignment (translation) one by one. In addition to checking the students' assignments, the lecturer also has to give feedback and suggestions for improvement to each student's assignments.
- 2. Lecturers cannot explain in detail about each category of translation inaccuracies made by all students,
- 3. Lecturers feel burdened because the explanations they give to each student through the form of comments in student assignments are often not fully understood by most students.

The following are some of the problems experienced by students in the process of receiving lessons from lecturers in translation classes, namely:

1. They are less interested in learning and discussing in online lectures;

- 2. They do not get a quick response from the lecturer if there are lecture materials that they do not understand,
- 3. They use shortcuts to do translation assignments by using online translation applications such as Google Translate without doing any editing before submitting it to the lecturer.
- 4. They felt that the lecturer did not give a detailed explanation of their translation work.

#### **B.** The solutions that the students and the lecturers suggest for a better method in conducting online classes of Translation course.

There are some responses and suggestions from students to lecturers in teaching translation so that students can overcome the problems they face in translation classes held online. In the interview session, the students said that they prefer asynchronous learning but the lectures are still guided by the lecturer through WhatsApp groups. In addition, the discussion session where they correct each other's assignments gives them more knowledge than just receiving input from the lecturer. The students suggested that translation learning should emphasize more on "problem-solving learning" which means that students are

assigned to translate and lecturers provide feedback and suggestions on students' translations that are still inaccurate or less accurate.

There are also some feedback and suggestions from lecturers to students and also to the process of teaching Translation in online classes. The lecturers said that students can use Google Translate or any translation application but students still have to do the editing first. After the self-editing process, students can also ask fellow students to provide feedback and comments on their translation before submitting it to the lecturer. This is very helpful for lecturers in managing the class and fostering students' interest in translation classes. The lecturers said that they would be happy if the students actively asked and shared about the problems, they faced during the translation course so that the lecturers could provide feedback and suggestions that helped the students overcome the problems they faced. Asynchronous teaching methods will also give lecturers additional methods in delivering material to students, especially in doing translation assignments that require a long time in the process.

There are several solutions offered by the lecturer to solve the problems experienced by the students in the online Translation class, including:

- 1. Students are free to choose the text to be translated;
- Discussion sessions can be done through the WhatsApp group application so that discussion sessions can be done at any time without being fixated on the lecture schedule;
- 3. Using asynchronous methods in delivering lecture materials to students. Students can access learning videos that have been prepared by lecturers through social media such as YouTube, twitter, facebook, and other social media.
- 4. Students are given assignments to provide opinions, comments, and input on other students' assignments with the aim that students are active in discussion sessions.

#### CONCLUSION AND SUGGESTION

The online teaching and learning process can be helpful as well as effective for the students as long as the learning methods are suitable and compatible to the students. The outcome of this research is that this research will be published in international journal so that the readers aroud the world will get information or knowledge related to various phenomena in online teaching-learning process occurred during pandemic covid19 especially for the students who are learning Translation course.

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